

WHAT IS CLAIMED IS

1. A method of supplying spare parts for management and maintenance of a product to users, comprising a first step of supplying parts information related to said product to the user from a database which stores the parts information, a second step of receiving parts information which the user selected from parts information presented to said user, a third step of updating the parts information of the user-selected parts in said database, and a fourth step of informing the manufacturer of the information of parts selected from said presented parts information.

2. A method of supplying spare parts for management and maintenance of a product to users, comprising a first step of transferring parts information of said product which is stored in a database from a server to a user terminal, a second step of causing said server to receive information of parts that said user selected from the parts information output to said user terminal, a third step of updating the parts information of the user-selected parts in said database, and a fourth step of outputting information of spare parts selected from presented parts information from said server to a manufacturer terminal or terminal of a cooperating manufacturer.

3. A method of supplying spare parts for management and maintenance of a product to users, comprising a first step of transferring parts information related to management and maintenance parts of said product which is stored in a

database such as information containing periods of parts delivery or degrees of significance of parts from a server to a user terminal, a second step of causing said server to receive information of parts that said user selected from the parts information output to said user terminal, a third step of updating the parts information of the user-selected parts in said database, and a fourth step of outputting information of spare parts selected from presented parts information from said server to a manufacturer terminal or terminal of a cooperating manufacturer.

4. A method of supplying spare parts for management and maintenance of a product to users, comprising a first step of transferring parts information related to management and maintenance parts of said product which is stored in a database such as information containing one or more of a period required before delivery, unit price, quantity, subtotal, and degree of significance from a server to a user terminal, a second step of causing said server to receive information of parts that said user selected from the parts information output to said user terminal, a third step of outputting information of grand total of prices of the spare parts that said user selected to the user terminal, a fourth step of updating the parts information of the user-selected parts in said database, and a fifth step of outputting information of spare parts selected from presented parts information from said server to a manufacturer terminal or terminal of a cooperating manufacturer, and a fifth step.

5. A system of supplying spare parts for management and maintenance of a product to users comprising a server which connects user terminals and manufacturer's terminals for communication and a database which stores information
5 pertaining to management and maintenance of said product which is at least one part of information about parts delivery periods, unit prices of parts, required quantities of parts, subtotals of parts prices and degrees of significance of parts; wherein said server has a function to output parts
10 information from said database to said user terminals and said database has a function to update the parts information of the user-selected parts in said database and a function to output said user-selected parts information from said server to the manufacturer's terminals.